UNIVERSITY OF WISCONSIN EAU CLAIRE

Study Abroad

GLOBALIZATION IN INDIA

WINTERIM 2018

Program Guide
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CONGRATULATIONS on being accepted to the UW-Eau Claire study abroad program in India during Winterim 2018! Living and studying in a foreign culture is both an exciting and a challenging experience. Past participants of study abroad report that the many advantages of international study include:

- Building upon existing foreign language skills
- Gaining new perspectives on a chosen academic field
- Increasing understanding of different cultures
- Enhancing personal development
- Developing different perspectives on U.S. culture
- Gaining self-confidence and independence
- Learning skills for the future international job market

It is up to you to determine how you can best benefit from these possible advantages. This is your adventure!

This program guide is to be used together with the Faculty-Led Study Abroad Handbook. The Handbook has information that is valid for all faculty-led, short-term immersion programs. This guide will provide you with specific information for the India program. It is designed to complement the Study Abroad Handbook, study abroad orientation and your individual pre-departure preparations.

Please realize that although this guide was written to help you better prepare for your time abroad, and that all of the information available at the time of printing has been used, it is impossible for any one resource to answer all of your questions. We strongly encourage you to contact your faculty leaders, the Immersions staff, and other students on campus with your specific questions. You should also make use of the additional written and web resources listed towards the end of this guide.

Basic questions only you can answer include:

1) What are YOUR goals for this experience? Common objectives of students studying abroad include advancement in future profession; desire to gain fluency in a second language; wish to expand personal and academic horizons; need for a change; wish to challenge oneself with immersion in a new culture.

2) Given the way the program is set up, how can you best prepare to meet your goals? For example, if one of your goals is truly being immersed in local culture, yet you are going with a group of UW-Eau Claire students, how can you ensure that you do not spend too much time with other U.S. Americans?

The information in this guide was current at the time of printing, though changes may occur at any time.
The Program
The globalization of the U.S. economy has opened doors for both businesses and educational institutions to develop creative strategies to position themselves in the international marketplace. Higher education as a whole has become increasingly internationalized over the past 30 years. As the world’s third largest economy with an annual growth rate of over 8%, India is an increasingly important export target for the U.S., as well as for Wisconsin. Wisconsin’s exports to India have grown by nearly 30% in past years, and opportunities there continue to abound. At this pace, India could become a top-ten market for U.S. goods and services.

Economic growth in India today is being rewritten by India’s highly entrepreneurial and rapidly globalizing private sector. Projections indicate that more than 400 million people (40% of India’s population) will enter India’s middle class over the next 15 to 20 years. With combined exporting and outsourcing prospects, India has become a potentially strong international partner for the U.S. and Wisconsin. For students in business and other disciplines, India’s role in the world economy and our lives means that learning about India first hand will provide a body of knowledge that will enhance the UW-Eau Claire degree. The program will cover topics related to the business, economy, politics, society, and culture in India.

The Location
New Delhi is the capital city of the Republic of India. It serves as the center of the Government of India and the Government of the National Capital Territory of Delhi. New Delhi is situated within the metropolis of Delhi. It is one of the nine districts of Delhi Union Territory.

New Delhi is home to two UNESCO World Heritage Sites: Humayun's Tomb and the Qutb complex. It is one of the fastest growing cities in the world and had a total population of over 16 million according to the 2011 census, which is a 21% increase since 2001. New Delhi is known for its wide, tree-lined boulevards and is home to numerous national institutions and landmarks.

Mumbai is often known of as the financial capital of India because of the financial institutions and the National Stock Exchange located there. Many multinational corporations and Bollywood are located in Mumbai.

The University
Two weeks of lectures, business site and cultural visits will take place in New Delhi, the capital of India. Curriculum will be provided by Professors at Delhi University and Shri Ram College of Commerce (SRCC) (www.srcc.edu). SRCC is a renowned business school in India and retains its prestigious position as the foremost of institutions dedicated to commerce and economics education in the country.

SRCC is the only college in the University of Delhi that has upgraded its classrooms to facilitate teaching through technology by shifting from traditional style of teaching. All the classrooms and tutorial rooms in the college are fully air-conditioned. The class-rooms have been upgraded with ceiling-mounted LCD projectors, roll-down screens, green boards and podium for faculty.
**Tentative Program Calendar** *
*Please do not book your international flight until after orientation on October 7th.*

**January 1**: depart U.S.

**January 2-3**: arrive at Indira Gandhi International Airport in Delhi to be transported to the housing

**January 3-5**: Programming at SRCC including lectures, site visits, and group projects

**January 6-7**: Cultural visits around Delhi

**January 8-12**: Programming at SRCC including lectures, business visits, and group projects

**January 13**: Depart Delhi for Agra, visit Taj Mahal and other cultural sites

**January 14**: Depart Agra for Jaipur, visit cultural sites in Jaipur upon arrival

**January 15**: Cultural sites in Jaipur

**January 16**: Domestic flight from Jaipur to Mumbai, cultural sites in Mumbai upon arrival

**January 17**: Business visits

**January 18-19**: Service learning project with Mumbai NGO. Final debrief and farewell dinner

**January 20**: Depart Mumbai early morning

**ACADEMICS**

**Program Prerequisites**
To participate in this program, you must be in good academic standing, have a minimum 2.6 GPA, and have taken ECON 103 or 104. We will check grades at the end of the fall semester prior to departure. If you are on probation, we will need to check with the faculty leader to see if you will be allowed to participate. If you have been suspended, you will not be allowed to participate in the program.

**Pre-departure Orientation & Academics**
Attendance at the October 7th study abroad orientation plus five 3-hour preparation sessions during fall semester of 2017 is required. Times and days will be announced by your Faculty Leader. You will be doing some reading, research, and preparing presentations throughout fall semester.

Upon successful completion of the program, you will earn 3 credits of **INTB 361/561 International Experience in India**. The program fulfills 15 hours of service learning.

**For students in catalog years through 2015-16**, the course fulfills GE-III and 3 credits of Foreign Culture upon successful program completion (*students earning a B.A., B.F.A. or B.M degree in the College of Arts & Sciences cannot use study abroad to fulfill their foreign language/foreign culture requirement. See the university catalog for details*). **For students in catalog years 2016-17 and later**, course fulfills the Responsibility Outcome 2 (R2): Global Perspectives requirement upon completion of all course assignments.

**Credits and Grades**
Credits earned abroad on this program are considered UW-Eau Claire resident credits. The class you take abroad will count towards the total credits needed for graduation, and the grade will be figured into your GPA. The UW-Eau Claire Faculty Leader will issue grades for the course using the usual UW-Eau Claire A-F grading scale. Grades are typically not available until late February after you have submitted your final assignment.
**Class Attendance**

Class attendance and participation in fall class meetings, and in program lectures and excursions while in India is required of all students. Two weeks of lectures, business sites and cultural visits will take place in Delhi, the capital of India with expected attendance at all events. Curriculum is offered by visiting guests, SRCC instructors, and UWEC instructors. Students will collaborate with Indian students on projects or presentations. The Mumbai portion will focus on doing business within the city. **You are expected to actively participate in all activities.**

**MONEY MATTERS**

*Information about how payments are made, when they are due, withdrawal/refund deadlines, financial aid, scholarships, and budgeting is in your Study Abroad Handbook.*

**Undergraduate Costs Paid to UW-Eau Claire**

- UG tuition/fees (WI res, 3 credits) $1102
- Program Fee $2500
- Application Fee $30
- **Total Program Costs:** $3632
- FLIIE Program Subsidy -$1500
- **Total Payment to UWEC** $2132

*Minnesota residents may apply for reciprocity, while non-residents will pay non-resident tuition.*

**Additional Costs**

- Passport/photos $135
- Additional Meals $100
- Visa $60
- Personal Expenses $100
- Estimated Round-Trip Airfare $1,800
- **Total Additional Costs** $2195
- UG Total Costs $4327

**FLIIE Funding**

This program is supported by Blugold Commitment FLIIE Funding for undergraduate UWEC students. While students are encouraged to participate in multiple high-impact immersion programs, each student is eligible to receive BCDT funding for only one FLIIE experience. Graduate and non-UWEC students are not eligible to receive this funding. Blugold Commitment funding is not able to cover costs of tuition, but will include $1500/student towards the program fee in 2017.

**Program Fee: What does it cover?**

- Airport shuttle service for those arriving and departing at designated time
- Housing at SRCC International Guest House and hotels in Agra, Jaipur, and Mumbai
- Guest lectures at SRCC and industry visits in Mumbai
- Most meals: breakfast, lunch, and some evening meals at SRCC during the week
- Golden Triangle Tour in Jaipur and Agra
- In-country transportation
- Activities, entrance fees, and site visits in the program itinerary

**Souvenirs & Personal Travel**

The amount of personal funds to cover souvenirs and personal travel will vary based on your shopping habits, off-program entertainment, personal spending habits, etc. We do not expect you will spend a lot on personal travel as you have limited opportunities to travel during the program due to a full calendar. Also, there some time after the program ends and before spring semester begins for independent travel.
Program Refunds from UW-Eau Claire
The $30 application fee is non-refundable. The withdrawal deadline for the program is October 1. No refunds are available after October 1, and if you withdraw after October 1, you will still be required to pay all program costs and any funds already committed on your behalf, up to the full program cost. All withdrawals must be in writing.

Undergraduate students who withdraw will lose their FLIIE funding. As such, they will be expected to pay ALL non-refundable program costs paid to UW-Eau Claire. A student who withdraws after the refund deadline would be responsible for paying the $2500 estimated cost, which is the true cost of the program without the FLIIE subsidy. FLIIE program support is based on student enrollment and can only benefit students actually participating in program.

Currency Exchange
The currency of India is the Rupee. The exchange rate as of August 2017 is 64 rupees per U.S. dollar. You can find current exchange rates at http://www.oanda.com/convert/classic.

Credit Cards
In addition to the information on credit cards in your Study Abroad Handbook, you should be aware that credit cards are not as widely accepted in India as they are in the U.S. Only major stores, tourist hotels, and travel agencies usually take them.

ATMs: Credit/Debit Card Use
24-hour ATMs are plentiful in Delhi, Jaipur, Agra, and Mumbai as well as other large towns. The most commonly accepted U.S. cards are Visa and MasterCard. You can also draw cash as soon as you land at the Delhi airport. You should compare the international transaction fee charged by your different banks; the fee can range from 1-3%. Some travelers have reported ATMs snatching back money if you don't remove it within around 30 seconds; others have reported having to wait 30 seconds or more for the funds to be released from the machine.

HEALTH & SAFETY
Additional information on these issues, as well as information on CISI insurance, is included in the Health Issues and Safety Abroad sections of your Study Abroad Handbook.

Immunizations
The Center for Disease Control (CDC) recommends that travelers to India discuss several vaccinations with a doctor at least 4-6 weeks prior to travel. Per the CDC, all routine vaccinations should be up to date prior to travel to any location. The CDC recommends that most travelers to India receive the following vaccines due to risk associated with contaminated water and food:
- Hepatitis A
- Typhoid

For a full list of immunizations suggested, please visit the CDC page for India.

UW-Eau Claire's Student Health Services offers some routine immunizations (IG, tetanus, Hepatitis B, etc.) and health education on international travel for a small fee. Tel. (715) 836-5360.

Often, your health insurance will cover the cost of immunizations. If your immunizations are
not covered by your health insurance and you receive financial aid, you may want to meet with the Office of Financial Aid to inquire if these can be added to your total financial aid budget.

**Yellow Fever**
There is no risk of yellow fever in India. However, the government of India requires proof of yellow fever vaccination if you are arriving from a country with risk of yellow fever. This does not include the US. If you are traveling from a country other than the US or have a layover in Sub-Saharan Africa or other yellow fever country, you will be required to show the yellow fever vaccine. For a list of yellow fever countries, please see the [CDC website](https://www.cdc.gov/yellowfever/destinations.html).

**Malaria**
According to the CDC, the risk of malaria is present throughout the country including in the city of Delhi and poses a *moderate risk* to travelers.

You should discuss your malaria prevention strategy with your doctor. The decision about what you will do about malaria is one you must make yourself. If you decide to take anti-malaria medication, follow the instructions from your physician carefully. Many anti-malaria medications can have serious side-effects. Remember that malaria is rarely acquired if you've taken the proper precautions. The best way to avoid malaria is to avoid getting bitten by mosquitoes!

**To minimize mosquito bites:**
- Cover up with clothing. Wear garments with a high neckline (or a bandana around the neck), long sleeves, and long pants.
- Use a DEET-containing insect repellent (such as Off Deep Woods) on exposed skin AND permethrin, an insecticide, on clothing.
- Avoid shiny jewelry and perfumed cosmetics, as they attract mosquitoes.
- If travelling on your own, choose accommodations with tidy grounds and air conditioning or with windows having well-fitting screens. Use mosquito netting elsewhere.
- Avoid local preventatives. Many are unproven, such as mosquito coils or Avon Skin-So-Soft. While these are popular folklore insect repellents in the U.S., they perform poorly in scientific studies.

**If you become ill:**
Early treatment is essential if you do contract malaria. Consider any flu-like illness with fever in a malarial area to be malaria until proven otherwise.

Common symptoms of malaria include fever and chills, nausea, vomiting, diarrhea, headaches, and dizziness. See a physician promptly! Delay in seeking medical care and delay in diagnosis increases the chances of complications. Malaria can occur as early as six days to several months after being bitten by an infected mosquito. Inform your physician of recent travel if you have flu-like symptoms after returning home.

**Zika Virus**
The Zika Virus is a risk in India, and is spread mostly by the bite of an infected mosquito. There is no current vaccine or medicine for
Zika, and therefore ALL travelers should follow steps to prevent mosquito bites during and after their travel. The most common symptoms of Zika are fever, rash, headache, joint pain, red eyes, and muscle pains. These symptoms can last for several days to a week. However, many infected people won’t have symptoms at all, or have only mild symptoms.

In particular, the CDC recommends that pregnant women should not travel to India because Zika infection during pregnancy could cause serious birth defects. Partners of pregnant women and couples planning pregnancy should know possible risks to pregnancy and take preventive steps.

**Water**

Although India is in the process of updating its water purification systems, tap water is considered unsafe. You should drink bottled or boiled water at all times. Brush your teeth with bottled or boiled water, also.

Carbonated bottled water, soft drinks, hot tea, and coffee are usually safe. Be sure to wipe off the top of a bottle before drinking out of it, or ask for a straw. By making sure that you are drinking uncontaminated water, you can reduce your exposure to many diseases such as infectious hepatitis, cholera, diarrhea and dysentery. Where water is contaminated, ice is also contaminated—you may wish to learn to order drinks without ice. In general, stay away from any bottled water where the plastic of the bottle is not strong or clear, as this may mean the bottle was reused.

While at SRCC, some bottled water will be provided; but you will need to purchase some bottled water when you are off-campus or on the Golden Triangle Tour. Traveler’s diarrhea can often lead to dehydration. Dehydration can also lead to constipation. Make sure to stay hydrated during the trip especially if you are losing liquids through illness or increased perspiration.

**Common Health Problems**

The most common health problems for U.S. Americans in Asia are intestinal upsets. They usually occur as a result of the change in diet, the different meal schedule, and organisms unfamiliar to your system.

A very common ailment is traveler’s diarrhea. It can largely be avoided by being careful about where and what you eat, and avoiding dairy products if they are not pasteurized. If you do come down with it, the following suggestions will help speed recovery and guide your decision to seek formal care:

1. It will usually run its course in three to five days. The worst symptoms usually occur the first day. Bed rest may help relieve cramps.
2. The main risk of the illness is dehydration. Be sure to maintain fluid intake. An excellent source of fluid replacement is ORS or Oraltye, a prepackaged liquid sold in many countries. If unavailable, the following recipe will provide similar value: one liter carbonated water, 1/2 teaspoon salt, 1/2 teaspoon baking soda (not baking powder), 4 tbsp. sugar.
3. An over-the-counter medicine like Pepto Bismol may help relieve nausea and vomiting.
4. See your physician prior to departing for India regarding the possibility of bringing along anti-diarrheal medication such as Levaquin or Cipro.
If nausea and vomiting persist for more than 24 hours, if you develop a fever over 101 degrees F, or if you develop severe abdominal pain, a physician should be contacted immediately.

**Other Keys to Staying Healthy**

- Other than malaria, bugs (mosquitoes, ticks, and fleas) can cause a number of diseases, so you should take general precautions such as covering exposed skin, using insect repellant, and sleeping with a bed net if necessary.
- Wash your hands frequently with soap.
- Keep away from animals such as stray dogs, as they may carry rabies.
- If you are buying food from street vendors, stick to breads or fruits that you peel yourself. (The knives used might be dirty.) Fruits that cannot be peeled, fruit juices diluted with water, raw vegetables and salads that have not been washed with disinfected water should be avoided.
- In addition to bringing anti-diarrheal medication, some students experience the opposite effect. It is a good idea to bring along fiber snacks or constipation medication.

**Medical Facilities on Campus**

SRCC has a health facility located near by the college. The healthcare facilities to the College students are provided through World University Service (WUS) Health Centre; a Centre of the University of Delhi. The Health Centre provides Outpatient Department facilities and medicines to the patients. It also provides necessary emergency medical services. We will be near several medical facilities in Mumbai, and our partners can provide recommendations for quality, English-speaking doctors or hospitals.

**Alcohol & Drugs**

**Alcohol:** The legal drinking age and laws governing alcohol consumption vary significantly from state-to-state in India. Some states prohibit the consumption of alcohol entirely. In states where alcohol consumption is allowed, the legal drinking age varies from 18 to 25. In the state of Delhi, the legal drinking age is 25. Penalties for violation vary by state and can be harsh.

**Drugs:** Marijuana and other ‘recreational’ drugs are widely available in India, and highly illegal. Courts treat possession of cannabis as severely as possession of heroin. Be aware that the police target foreign drug users in bribe scams.

**Sexual Harassment & Assault**

**Harassment:** Sexual harassment is common place in India. Female travelers have reported everything from staring, lewd and suggestive comments to catcalls, and groping. Often these incidents occur in crowded areas such as market places, bus/train stations, and public streets. Women travelers in India are advised to respect local dress and customs as a way to minimize harassment.

**Assault:** Crimes against women including rape are common in India. Among large cities, Delhi has experienced the highest number of crimes against women. Although recent high-profile gang rapes have brought international attention to the problem of sexual assault, women still maintain stringent security precautions. Suggestions include:
- Avoid public transport after dark without the company of known and trusted companions.
Avoid isolated areas any time of day.
Keep your hotel room number confidential.
Lock your hotel room and use deadlocks/door chains while in your room.
Hire only reliable cars and drivers. Avoid traveling alone in cabs at night.
Keep conversations with unknown men short—getting involved in conversations can be interpreted as a sign of sexual interest.
Have someone else join you on excursions.

**Visa**
A visa is official permission to visit a country and is granted by the government of that country. **It is your responsibility to obtain a tourist visa from the Indian government.** If you plan to travel to other countries while you are abroad, you should verify visa requirements for each country by contacting the nearest consulate or your travel agency. You need to know before you go!

You will apply for a tourist visa for India as a group in December. You will receive information on the application process at study abroad orientation. Instructions and sample forms will also be emailed to you.

**More Info on Health & Safety in India**
Detailed information on crime, road safety, drug penalties, and terrorist activity in India is included in the *State Department Consular Information Sheet*. It is highly recommended that you read through that information carefully before travel to India. Safety in-and-around New Delhi will be discussed during orientation in India.

**Emergency Contacts**
General emergency procedures are described in the *Study Abroad Handbook*, and the UW-Eau Claire faculty and New Delhi University and SRCC staff are available if difficulties arise. You will receive an emergency contact card prior to departure; be sure to keep it in your wallet at all times. The information is also on the *Contact Names & Addresses* page of this guide.

**Packing Tips**
In addition to the general packing information in your *Study Abroad Handbook, you should know the following about India.*

**Clothing & Weather**
Even during January, New Delhi’s coldest month, you can expect daytime temperatures to exceed 68°F, although the nights can be quite chilly, around 45°F with cold fronts arriving from the Himalayas. Worth noting, December and January are known for their foggy conditions.

Attire for the program will be business casual (collared shirts, slacks) most of the time. You will feel appropriately dressed in this attire and you will make other people feel comfortable too. Certain company/cultural visits may require specific items (closed toe shoes, no skirts, etc.) and these details will be shared with you on the final itinerary. Bring one business suit/attire for company visits.
In general the days will be warm and the evenings cool. Keep in mind that central heating is not common so you should bring warm socks and warm sleeping attire (such as sweatpants). Take clothing that is machine washable and does not wrinkle easily. Choose a color scheme and bring mix-and-match clothing. Dark colors show dirt less quickly when you travel.

**Appliances**
The standard electric current in India is 240 volts. U.S. appliances such as hair dryers and razors run on 110 volts. If you plan to bring these appliances, you will need a converter and a plug adapter. **You will need to bring an adapter because the outlets in your rooms will NOT fit U.S. style plugs.**

**Other Items to Bring**
- Camera
- Pepto Bismol, Imodium, Tylenol, Cold meds/cough drops/tissues, constipation meds,
- Prescription meds (always put in carry-on bags, NOT in checked luggage that could get lost)
- Personal toiletry articles (not all products, especially feminine, will be available for purchase in India)
- Hand sanitizer or disposable wipes
- Shoes: One dressier pair, plus one pair of comfortable and broken-in walking shoes, and a pair of cheap shower sandals (to be used in the bathrooms, which tend to stay cold and wet)
- Warm socks (you will not wear your shoes at temples, in some peoples’ homes) and the tile floors can feel quite cold
- DEET 30 mosquito repellant
- Travel umbrella

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**GETTING TO INDIA**

**Travel Arrangements**
It is your responsibility to make travel arrangements to arrive at Gandhi International Airport in New Delhi between 11:00 pm on January 2 (or earlier) and 1:30 am on January 3.

**Pick up service will be arranged to meet students arriving during this window.** It is recommended that you consider traveling with another program participant—a travel companion can make arrival in a new country much less intimidating!

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**SETTING IN**

**Housing**
You will be housed in double-occupancy rooms in nearby SRCC International Guest House. While traveling to Agra, Jaipur, and Mumbai you will stay in double rooms in hotels. Remember, you are going to India. The overall standard of living is lower than it is in the U.S., and the dorms may reflect this. If you expect the same standards you would find at a U.S. campus, you will be disappointed. Finally, remember that you are going to a sub-tropical region. Walls are thinner (they don't need insulation), and insects are larger (they live year-round!) than they are in the Midwest. Cockroaches are common, as are other large insects. This is a part of life that often requires some adjustment!

**Food**
Meals will be provided while at SRCC but meals will be on your own when traveling to cultural sites in Delhi, Agra, and Jaipur and during the days spent in Mumbai. Remember that it will be Indian cuisine for breakfast, tea, lunch, and dinner.
COMMUNICATION

Time Difference
Delhi is 11.5 hours ahead of Eau Claire. For example, when it is 2:00 PM on a Thursday in Eau Claire, it is 1:30 AM on Friday in Delhi.

Telephone Information
From the U.S. to India: To call someone in India, you must first dial 011, which is the international dialing code. Next, you dial 91 (the country code for India), then 11 (the area code for New Delhi) and the rest of the local number.

Computer/E-mail Access
If you do pack a laptop, consider bringing your own adapter. Adapters are available inexpensively at electronics and travel stores. Make sure to always plug in on a power strip as there are often spikes and outages on power grids in India.
**CONTACT NAMES & ADDRESSES**

GENERAL UW-EAU CLAIRE & CISI CONTACT INFORMATION IS IN YOUR STUDY ABROAD HANDBOOK

**UWEC Faculty/Staff Leaders**

**Dr. Ganga Vadhavkar**  
Communication and Journalism  
VADHAVGA@uwec.edu  
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Phone: (715) 836-4698

**Dr. Kranti Dugar**  
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Phone: (715) 836-2529

**UWEC ACADEMIC AFFAIRS**

**Shanti Freitas**  
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**U.S. EMBASSY IN NEW DELHI**

Shantipath, Chanakyapuri  
New Delhi - 110021  
Tel: 011-2419-8000  
24, Kasturba Gandhi Marg  
New Delhi - 110001  
Tel: 011-2347-200

**USEFUL WEBSITES**

**Lonely Planet**  
http://www.lonelyplanet.com/India/delhi

**Wikipedia**  
http://en.wikipedia.org/wiki/New_Delhi

**Official Delhi Tourism Website**  
http://delhitourism.nic.in/delhitourism/index.jsp

**Indian Government's Website**  
http://india.gov.in/

**All About India according to the US State Dept.**  
http://www.state.gov/r/pa/ei/bgn/3454.htm

**Shri Ram College of Commerce**  
http://www.srcc.edu/

**UW-Eau Claire After Hours Numbers**

(715)839-4972 or (715)577-9045  
In an after-hours emergency, please call University Police at (715) 577-9045. Calls can be made to this number 24 hours a day. You may get an answering machine; however, an officer is alerted as soon as you have left your message. Be sure to give the officer the phone number you can be reached at, as well as what type of assistance you require.