University of Wisconsin-Eau Claire

Study Abroad

Faculty-led Immersion



GLOBALIZATION IN INDIA

Program Guide

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CONGRATULATIONS on being accepted to the UW-Eau Claire study abroad program in India during Winterim 2019! Living and studying in a foreign culture is both an exciting and a challenging experience. Past participants of study abroad report that the many advantages of international study include:

Building upon existing foreign language skills
Gaining new perspectives on a chosen academic field
Increasing understanding of different cultures
Enhancing personal development
Developing different perspectives on U.S. culture
Gaining self-confidence and independence
Learning skills for the future international job market

It is up to you to determine how you can best benefit from these possible advantages. This is your adventure!

This program guide is to be used together with the Faculty-Led Study Abroad Handbook. The Handbook has information that is valid for all faculty-led, short-term immersion programs. This guide will provide you with specific information for the **India** program. It is designed to complement the Study Abroad Handbook, study abroad orientation and your individual pre-departure preparations.

Please realize that although this guide was written to help you better prepare for your time abroad, and that all of the information available at the time of printing has been used, it is impossible for any single resource to answer all of your questions. We strongly encourage you to contact your faculty leaders, the Immersions staff, and other students on campus with your specific questions. You should also make use of the additional written and web resources listed towards the end of this guide.

Basic questions only you can answer include:

- 1) What are YOUR goals for this experience? Common objectives of students studying abroad include: advancement in a future profession; desire to gain fluency in a second language; opportunity to expand personal and academic horizons; need for a change; and the wish to challenge one's self through an immersion into a new culture.
- 2) Given the way the program is set up, how can you best prepare to meet your goals? For example, if one of your goals is to truly be immersed in local culture, yet you are going with a group of UW-Eau Claire students, how can you ensure that you do not spend too much time with other U.S. Americans?

The information in this guide was current at the time of printing, though changes may occur at any time.

GENERAL INFORMATION

The Program

The globalization of the U.S. economy has opened doors for both businesses and educational institutions to develop creative strategies to position themselves in the international marketplace. Higher education as a whole has become increasingly internationalized over the past 30 years. As the world's third largest economy with an annual growth rate of over 8%, India is an increasingly important export target for the U.S., as well as for Wisconsin. Wisconsin's exports to India have grown by nearly 30% in past years, and opportunities there continue to abound. At this pace, India could enter into the top ten of U.S. markets for goods and services.

Economic growth in India today is being rewritten by India's highly entrepreneurial and rapidly globalizing private sector. Projections indicate that more than 400 million people (40% of India's population) will enter India's middle class over the next 15 to 20 years. With combined exporting and outsourcing prospects, India has become a strong international partner for the U.S. and Wisconsin. For students in business and other disciplines, gaining first-hand experience learning about India's role in our lives and within the world economy will provide an enhanced body of knowledge within their UW-Eau Claire degree. This program will cover topics related to the business, economy, politics, society, and culture in India.

A combination of pre-departure lessons, on-site lectures, and tours of important cultural sites will provide participants a basic overview of India today. **Dr. Kranti Dugar** and (Managing and Marketing) and **Dr. Douglas Olson** (also Managing and Marketing) are the faculty leaders for this Winterim 2019 faculty-led immersion program.

The Location

New Delhi is the capital city of the Republic of India. It serves as the center of the Government of India and the Government of the National Capital Territory of Delhi. New Delhi is situated within the larger metropolis of Delhi. It is one of the nine districts of Delhi Union Territory.

New Delhi is home to two UNESCO World Heritage Sites: Humayun's Tomb and the Qutb complex. New Delhi is a quickly growing metropole, bringing together 28 million people from a rich array of ethnic, religious, economic, and cultural backgrounds. New Delhi is known for its wide, tree-lined boulevards and is home to numerous national institutions and landmarks.

Mumbai is often known of as the financial capital of India because of the financial institutions and the National Stock Exchange located there. Many multinational corporations and Bollywood are located in Mumbai.

The University

Two weeks of lectures and visits to business sites and cultural centers will take place in New Delhi, the capital of India. Curriculum will be provided by Professors at Delhi University and Shri Ram College of Commerce (SRCC) (www.srcc.edu). SRCC is a renowned business school in India and retains its prestigious position as the foremost of institutions dedicated to commerce and economics education in the country.

SRCC is the only college in the University of Delhi that has upgraded its classrooms to facilitate teaching through technology by shifting from traditional style of teaching. All the classrooms and tutorial rooms in the college are fully air-conditioned. The classrooms have been upgraded with ceiling-mounted LCD projectors, roll-down screens, green boards, and podium for faculty.



Tentative Program Calendar*

*Please do not book your international flight until after orientation on October 13th.

January 1: depart U.S.

January 2-3: arrive at Indira Gandhi International Airport in Delhi to be transported to the housing at the University of Delhi SRCC campus

January 3-4: Programming at SRCC including lectures, site visits, and group projects

January 6: Cultural visits around Delhi

January 7-9: Programming at SRCC including lectures, business visits, and group projects

January 10: Depart Delhi for Agra, visit Taj Mahal and other cultural sites

January 11: Depart Agra for Jaipur, visit cultural sites in Jaipur upon arrival

January 12-14: Visit cultural sites in Jaipur and Agra including various bazaars, the Pink Palace, Chohki Dhani, Sheroes Hangout, and more

January 15: Depart Jaipur for Mumbai, visit cultural sites in Mumbai upon arrival

January 16: Visits to area businesses

January 17-18: Service learning project with Mumbai NGO.

January 19: Cultural visits in Mumbai; Final debrief and farewell dinner

January 20: Depart Mumbai early morning for Minneapolis

ACADEMICS

Program Prerequisites

To participate in this program, you must be in good academic standing, have a minimum 2.6

GPA, and have taken ECON 103 or 104. We will check grades at the end of the fall semester prior to departure. If you are on probation, we will need to check with the faculty leader to see if you will be allowed to participate. If you have been suspended, you will not be allowed to participate in the program.

Pre-departure Orientation & Academics

Attendance at the October 13th study abroad orientation plus five 3-hour preparation sessions during fall semester of 2018 is required. Times and days will be announced by your Faculty Leader. You will be doing some reading, research, and preparing presentations throughout fall semester.

Upon successful completion of the program, you will earn 3 credits of INTB 361 / 561 International Experience in India. The program fulfills 15 hours of service learning.

For students in catalog years through 2015-16, the course fulfills GE-III and 3 credits of Foreign Culture upon successful program completion (students earning a B.A., B.F.A. or B.M degree in the College of Arts & Sciences cannot use study abroad to fulfill their foreign language/foreign culture requirement. See the university catalog for details). For students in catalog years 2016-17 and later, course fulfills the Responsibility Outcome 2 (R2): Global Perspectives requirement upon completion of all course assignments.

Credits and Grades

Credits earned abroad on this program are considered UW-Eau Claire resident credits. The class you take abroad will count towards the total credits needed for graduation, and the grade will be figured into your GPA. The UW-Eau Claire

Faculty Leader will issue grades for the course using the usual UW-Eau Claire A-F grading scale. Grades are typically not available until late February after you have submitted your final assignment.

Class Attendance

Class attendance and participation in fall class meetings, and in program lectures and excursions while in India is required of all students. Two weeks of lectures, business sites and cultural visits will take place in Delhi, the capital of India with expected attendance at all events. Curriculum is offered by visiting guests, SRCC instructors, and UWEC instructors. Students will collaborate with Indian students on projects or presentations. The Mumbai portion will focus on doing business within the city. You are expected to actively participate in all activities.

MONEY MATTERS

Information about how payments are made, when they are due, withdrawal/refund deadlines, financial aid, scholarships, and budgeting is in your Study Abroad Handbook.

Undergraduate Costs Paid to UW-Eau Claire

UG tuition/fees (WI res, 3 credits)	\$1,102
Program Fee	\$2,800
Application Fee	\$ 30
Total Program Costs:	\$3,632
FLIIE Program Subsidy	-\$1,500
Total Payment to UWEC	\$2,432

Minnesota residents may apply for reciprocity, while non-residents will pay non-resident tuition.

Additional Costs

Passport/photos	\$ 135
Additional Meals	\$ 100
Visa	\$ 60

Personal Expenses	\$ 100
Estimated Round-Trip Airfare	\$1,800
Total Additional Costs	\$2,195
UG Total Costs	\$4,627

FLIIE Funding

This program is supported by Blugold Commitment FLIIE Funding for undergraduate UWEC students. While students are encouraged to participate in multiple high-impact immersion programs, each student is eligible to receive BCDT funding for only one FLIIE experience. Graduate and non-UWEC students are not eligible to receive this funding. Blugold Commitment funding is not able to cover costs of tuition, but will contribute \$1,500 per student towards the program fee in 2018.

Program Fee: What does it cover?

- Airport shuttle service for those arriving and departing at designated time
- Housing at SRCC International Guest House and hotels in Agra, Jaipur, and Mumbai
- Guest lectures at SRCC and industry visits in Mumbai
- Most meals: breakfast, lunch, and some evening meals at SRCC during the week
- Golden Triangle Tour in Jaipur and Agra
- In-country transportation
- Activities, entrance fees, and site visits in the program itinerary

Souvenirs & Personal Travel

The amount of personal funds to cover souvenirs and personal travel will vary based on your shopping habits, off-program entertainment, personal spending habits, etc. We do not expect you will spend a lot on personal travel as you have limited opportunities to travel during the program due to a full calendar. Also, there some

time after the program ends and before spring semester begins for independent travel.

Program Refunds from UW-Eau Claire

The \$30 application fee is non-refundable. The withdrawal deadline for the program is October 1. No refunds are available after October 1, and if you withdraw after October 1, you will still be required to pay all program costs and any funds already committed on your behalf, up to the full program cost. All withdrawals must be in writing.

Undergraduate students who withdraw will lose their FLIIE funding. As such, they will be expected to pay ALL non-refundable program costs paid to UW-Eau Claire. A student who withdraws after the refund deadline would be responsible for paying the \$3,632 estimated cost, which is the true cost of the program without the FLIIE subsidy. FLIIE program support is based on student enrollment and can only benefit students actually participating in program.

Currency Exchange

The currency of India is the Rupee. The exchange rate as of August 2018 is approximately 70 rupees per U.S. dollar. You can find current exchange rates at http://www.oanda.com/convert/classic.

Credit Cards

In addition to the information on credit cards in your Study Abroad Handbook, you should be aware that **credit cards are not as widely accepted in India as they are in the U.S.** Only major stores, tourist hotels, and travel agencies usually take them.

ATMs: Credit/Debit Card Use

24-hour ATMs are plentiful in Delhi, Jaipur, Agra, and Mumbai, as well as other large towns. The most commonly accepted U.S. cards are Visa and MasterCard. You can also withdraw cash as soon as you land at the Delhi airport. You should compare the international transaction fee charged by different banks; the fee can range from 1-3%. Some travelers have reported ATMs snatching back money if you don't remove it within around 30 seconds; others have reported having to wait 30 seconds or more for the funds to be released from the machine.

HEALTH & SAFETY

Additional information on these issues, as well as information on CISI insurance, is included in the Health Issues and Safety Abroad sections of your Study Abroad Handbook.

Immunizations

The Center for Disease Control (CDC) recommends that travelers to India discuss several vaccinations with a doctor at least 4-6 weeks prior to travel. Per the CDC, all routine vaccinations should be up to date prior to travel to any location. The CDC recommends that most travelers to India receive the following vaccines due to risk associated with contaminated water and food:

- Hepatitis A
- Typhoid

For a full list of immunizations suggested, please visit the <u>CDC page for India</u>.

UW-Eau Claire's Student Health Services offers some routine immunizations (IG, tetanus, Hepatitis B, etc.) and health education on international travel for a small fee. To set up an appointment, call: (715) 836-5360.

Often, your health insurance will cover the cost of immunizations. If your immunizations are not covered by your health insurance and you receive financial aid, you may want to meet with the Office of Financial Aid to inquire if these can be added to your total financial aid budget.

Yellow Fever

There is no risk of yellow fever in India. However, the government of India requires proof of yellow fever vaccination if you are arriving from a country with risk of yellow fever. This does not include the US. If you are traveling from a country other than the US or have a layover in Sub-Saharan Africa or other yellow fever country, you will be required to show the yellow fever vaccine. For a list of yellow fever countries, please see the CDC website.

Malaria

According to the CDC, the risk of malaria is present throughout the country including in the city of Delhi and poses a **moderate risk** to travelers.

You should discuss your malaria prevention strategy with your doctor. The decision about what you will do about malaria is one you must make yourself. If you decide to take anti-malaria medication, follow the instructions from your physician carefully. Many anti-malaria medications can have serious side-effects. Remember that malaria is rarely acquired if you've taken the proper precautions. Malaria is transmitted by infected mosquitoes. So the best way to avoid malaria is to avoid getting bitten by them!

To minimize mosquito bites:

- Cover up with clothing. Wear lightweight garments with a high neckline (or a bandana around the neck), long sleeves, long pants, socks, and closed-toe shoes.
- Use a DEET-containing insect repellent (such as "Deep Woods" Off) on exposed skin AND permethrin, an insecticide, on clothing.
- Avoid shiny jewelry and perfumed cosmetics, as they attract mosquitos.
- If travelling on your own, choose accommodations with tidy grounds and air conditioning or with windows having well-fitting screens. Use mosquito netting elsewhere.
- Avoid local preventives. Many are unproven, such as mosquito coils or Avon Skin-So-Soft. While these are popular folklore insect repellents in the U.S., they perform poorly in scientific studies.

If you become ill:

Early treatment is essential if you do contract malaria. Consider any flu-like illness with fever in a malarial area to be malaria until proven otherwise.

Common symptoms of malaria include fever and chills, nausea, vomiting, diarrhea, headaches, and dizziness. See a physician promptly! Delay in seeking medical care and delay in diagnosis increases the chances of complications. Malaria can occur as early as six days to several months after being bitten by an infected mosquito. Inform your physician of your recent travel if you have flu-like symptoms after returning home.

Zika Virus

The Zika Virus is a risk in India, and is also spread mostly by the bite of an infected

mosquito. There is no current vaccine or medicine for Zika, and therefore ALL travelers should follow steps to prevent mosquito bites during *and* after their travel. The most common symptoms of Zika are fever, rash, headache, joint pain, red eyes, and muscle pains. These symptoms can last for several days to a week. However, many infected people won't have symptoms at all, or have only mild symptoms.

In particular, the CDC recommends that pregnant women should not travel to India because Zika infection during pregnancy could cause serious birth defects. Partners of pregnant women and couples planning pregnancy should know possible risks to pregnancy and take preventive steps.

Water

Although India is in the process of updating its water purification systems, **tap water is considered unsafe.** You should drink bottled or boiled water at all times. **Brush your teeth with bottled or boiled water,** also.

Carbonated bottled water, soft drinks, hot tea, and coffee are usually safe. Be sure to wipe off the top of a bottle before drinking out of it, or ask for a straw. By making sure that you are drinking uncontaminated water, you can reduce your exposure to many diseases such as infectious hepatitis, cholera, diarrhea, and dysentery. Where water is contaminated, ice is also contaminated—you may want to order drinks without ice. Also, avoid any bottled water where the plastic of the bottle is not strong or clear, as this may mean the bottle was reused.

While at SRCC, some bottled water will be provided; but you will need to purchase some bottled water when you are off-campus or on the

Golden Triangle Tour. Traveler's diarrhea can often lead to dehydration. Dehydration can also lead to constipation. Make sure to **stay hydrated** during the trip especially if you are losing liquids through illness or increased perspiration.

Common Health Problems

The most common health problems for U.S. Americans in Asia are intestinal upsets. They usually occur as a result of the change in diet, the different meal schedule, and organisms unfamiliar to your system.

A very common ailment is traveler's diarrhea. It can largely be avoided by being careful about where and what you eat, and avoiding dairy products if they are not pasteurized. If you do come down with it, the following suggestions will help speed your recovery and guide your decision to seek formal care:

- 1. Your symptoms will usually run their course in three to five days. The worst symptoms usually occur on the first day. Bed rest may help relieve cramps.
- 2. The main risk of the illness is dehydration. Be sure to maintain fluid intake. An excellent source of fluid replacement is ORS or Oralyte, a prepackaged liquid sold in many countries. If unavailable, the following recipe will provide similar value: one liter carbonated water, 1/2 teaspoon salt, 1/2 teaspoon baking soda (not baking powder), 4 tablespoons sugar.
- 3. An over-the-counter medicine like Pepto-Bismol may also help relieve nausea and vomiting.
- 4. See your physician prior to departing for India regarding the possibility of bringing along anti-diarrheal medication such as Levaquin or Cipro.

If nausea and vomiting persist for more than 24 hours, if you develop a fever over 101 degrees F, or if you develop severe abdominal pain, a physician should be contacted immediately.

Other Keys to Staying Healthy

- Other than malaria, insects (mosquitoes, ticks, and fleas) can cause a number of diseases, so you should take general precautions such as covering exposed skin, using insect repellant, and sleeping with a mosquito net over your bed, if necessary.
- Wash your hands frequently with soap.
- Keep away from animals, such as stray dogs, as they may carry rabies.
- If you are buying food from street vendors, stick to breads or fruits that you peel yourself. (The knives used might be dirty.) Fruits that cannot be peeled, fruit juices diluted with water, raw vegetables, and salads that have not been washed with disinfected water should be avoided.
- In addition to bringing anti-diarrheal medication, some students experience the opposite effect. It is a good idea to bring along fiber snacks or constipation medication.

Medical Facilities on Campus

SRCC has a health facility located near by the college. The healthcare services for students are provided through World University Service (WUS) Health Centre—part of the University of Delhi. The Health Centre provides Outpatient Department facilities and medicines to patients as well as any necessary emergency medical services. You will be near several medical facilities in Mumbai, and our partners can

provide recommendations for quality, Englishspeaking doctors or hospitals.

Alcohol & Drugs

Alcohol: The legal drinking age and laws governing alcohol consumption vary significantly from state-to-state in India. Some states prohibit the consumption of alcohol entirely. In states where alcohol consumption is allowed, the legal drinking age varies from 18 to 25. In the state of Delhi, the legal drinking age is 25. Penalties for violation vary by state and can be harsh.

Drugs: Marijuana and other "recreational" drugs are widely available in India, and **highly illegal.** Courts treat possession of cannabis as severely as possession of heroin. Be aware that police often target foreign drug users in bribe scams.

Sexual Harassment & Assault

Harassment: Sexual harassment is commonplace in India. Female travelers have reported everything from staring, lewd and suggestive comments to catcalls, and groping. Often these incidents occur in crowded areas such as market places, bus/train stations, and public streets. Women travelers in India are advised to respect local dress and customs as a way to minimize harassment.

Assault: Crimes against women including rape are common in India. Among large world cities, Delhi has experienced the highest number of crimes against women. Although recent high-profile gang rapes have brought international attention to the problem of sexual assault, women still maintain stringent security precautions. Suggestions include:

- Avoid public transport after dark without the company of known and trusted companions.
- Avoid isolated areas any time of day.

- Keep your hotel room number confidential.
- Lock your hotel room and use deadlocks/door chains while in your room.
- Hire only reliable cars and drivers. Avoid traveling alone in cabs at night.
- Keep conversations with unknown men short—getting involved in conversations can be interpreted as a sign of sexual interest.
- Have someone else join you on excursions

More Info on Health & Safety in India

Detailed information on crime, road safety, drug penalties, safety and security issues, and more in India is included in the <u>State Department Country Information Page</u> for India. It is highly recommended that you read through this information carefully before traveling to India. Safety in and around New Delhi will be discussed during orientation in India.

Emergency Contacts

General emergency procedures are described in the *Study Abroad Handbook*, and the UW-Eau Claire faculty and New Delhi University and SRCC staff are available if difficulties arise. You will receive an emergency contact card prior to departure; be sure to keep it in your wallet at all times. The information is also on the *Contact Names & Addresses* page of this guide.

REQUIRED DOCUMENTS

Passport

General passport information is included in your Study Abroad Handbook.

Visa

A visa is official permission to visit a country and is granted by the government of that country. India requires that all U.S. citizens have a visa to

visit India. It is your responsibility to obtain a tourist visa from the Indian government. If you plan to travel to other countries while you are abroad, you should verify visa requirements for each country by contacting the nearest consulate or your travel agency. You need to know before you go!

You will apply for a tourist visa for India as a group during fall semester. You will receive information on the application process at study abroad orientation. Instructions and sample forms will also be emailed to you.

PACKING TIPS

In addition to the general packing information in your Study Abroad Handbook, you should know the following about India.

Clothing & Weather

Even during January, New Delhi's coldest month, you can expect daytime temperatures to exceed 68°F, although the nights can be quite chilly, around 45°F with cold fronts arriving from the Himalayas. Worth noting, December and January are known for their foggy conditions.

Attire for the program will be business casual (collared shirts, slacks) most of the time. You will feel appropriately dressed in this attire and you will make other people feel comfortable, too. Certain company / cultural visits may require specific items (closed-toe shoes, no skirts, etc.) and these details will be shared with you on the final itinerary. Bring one business suit / attire for company visits.

In general, the days will be warm and the evenings cool. Keep in mind that central heating is not common so you should bring warm socks and warm sleeping attire (such as sweatpants).

Take clothing that is machine washable and does not wrinkle easily. Choose a color scheme and bring mix-and-match clothing. Dark colors show dirt less quickly when you travel.

Appliances

The standard electric current in India is 230 volts. U.S. appliances such as hair dryers and electric razors run on 110 volts—meaning that **if you plug a U.S. device built to function on 110 volts into a plug with 230 volts of electricity, you will likely burn up your appliance.** Check for a sticker on your appliance that reads something like "110v/240v" which means this device is equipped to function on more than 110 volts. If not, you will need a converter (that adjusts the amount of electricity entering the appliance) and a plug adapter (to allow your device to fit into the electrical outlet in the wall) for your appliances. Or you may choose to simply buy the appliances you need while in India.

Other Items to Bring

- Camera
- Pepto-Bismol, Imodium, Tylenol, Cold meds/cough drops/tissues, constipation meds, etc.
- Prescription meds WITH the written prescriptions (always pack in your carry-on, not in your checked luggage that can get lost)
- Personal toiletry articles (not all products, especially feminine, will be available for purchase in India)
- Hand sanitizer or disposable wipes
- Shoes: One dressier pair, plus one pair of comfortable and broken-in walking shoes, and a pair of cheap shower sandals (to be used in the bathrooms, which tend to stay cold and wet)

- Warm socks (shoes are not worn in temples or in some peoples' homes) and the tile floors can feel quite cold
- DEET 30 mosquito repellant
- Travel umbrella

ARRIVING TO INDIA

Travel Arrangements

All students on faculty-led immersion programs sponsored through UWEC are required to purchase their international flights through Fox World Travel. Please contact a Fox World Travel agent (open 7:00am-5:30pm on weekdays) through one of the options below:

- Call toll-free (866) 230-8787 (option 4)
- Email uwgroups@foxworldtravel.com with the Group Code in subject line
- Use **GROUP CODE**: 09UW2822

Have ready:

- Name exactly as it appears on your passport
- Passport number and expiration date
- Credit card number to charge

Travel Arrangements

Travel arrangements are the responsibility of each student. The Immersion Office encourages you to consider traveling with another program participant on your flights to and from England—a travel companion can make arrival in a new country feel safer and much less intimidating! You will have the opportunity to discuss travel arrangements with your fellow study abroad participants during orientation.

It is your responsibility to make travel arrangements to arrive at Gandhi International Airport in New Delhi (DEL) between 11:00 pm on January 2 (or earlier) and 1:30 am on

January 3 and depart from Mumbai (BOM) on January 20. Pick up service will be arranged to meet students arriving during this window of time. It is recommended that you consider traveling with another program participant—a travel companion can make arrival in a new country much less intimidating! The program will arrange transportation to BOM for everyone returning on January 20, the final day of the program. However, if you plan to stay longer, you will need to find your own way to BOM.

Whenever you buy your ticket, be sure it has a low cancellation fee; UW-Eau Claire will not reimburse students for tickets should the program be cancelled. You may wish to purchase **travel or trip cancellation insurance** when you purchase your ticket, in case your plans change unexpectedly. Discuss your options with your Fox Travel reservations agent and be sure you know exactly what the policy covers. Many policies are very restrictive in what they will reimburse.

SETTLING IN

Housing

You will be housed in double-occupancy rooms in nearby SRCC International Guest House. While traveling to Agra, Jaipur, and Mumbai you will stay in double rooms in hotels. Remember, you are going to India. The overall standard of living is lower than it is in the U.S., and the dorms may reflect this. If you expect the same standards you would find at a U.S. campus, you will be disappointed. Finally, remember that you are going to a sub-tropical region. Walls are thinner (they don't need insulation) and insects are larger (they live year-round!) than they are in the Midwest. Cockroaches are common, as are other

large insects. This is a part of life that often requires some adjustment! Keeping food sealed and wiping crumbs off counters helps reduce the appearance of these unwanted guests!

Food

Meals will be provided while at SRCC, but meals will be on your own when traveling to cultural sites in Delhi, Agra, and Jaipur, and during the days spent in Mumbai. Remember that it will be Indian cuisine for breakfast, tea, lunch, and dinner.

COMMUNICATION

Information on accessing your UW-Eau Claire email address, which you may need to check while abroad, is in your Study Abroad Handbook.

Time Difference

Delhi is 11.5 hours ahead of Eau Claire. For example, when it is 2:00 PM on a Thursday in Eau Claire, it is 1:30 AM on Friday in Delhi.

Telephone Information

From the U.S. to India: To call someone in India, you must first dial 011, which is the international dialing code. Then, dial 91 (the country code for India) and 11 (the city code for New Delhi) followed by the rest of the local number. WiFi will be available at various locations throughout the program. Downloading free WiFi-based communication apps like WhatsApp, Viber, or Signal allow you to make international calls for free to anyone who also has that app.

Computer / E-mail Access

If you do pack a laptop, consider bringing your own adapter. Again, the standard electric current in India is 230 volts. Be sure to check for a sticker on your computer or cell phone that reads something like "110v/240v" to ensure your computer is equipped to function on more than

110 volts. If not, you plan to bring these appliances, you will need to buy **both a converter and an adapter** in order to safely plug in your computer in.

Adapters are available inexpensively at electronics and travel stores. Make sure to always plug in on a power strip as there are often spikes and outages on power grids in India. Internet will be available at various locations throughout the program.

Useful Websites

Lonely Planet

http://www.lonelyplanet.com/India/delhi

Wikipedia

http://en.wikipedia.org/wiki/New_Delhi

Official Delhi Tourism Website

http://delhitourism.nic.in/delhitourism/index.jsp

Indian Government's Website

http://india.gov.in/

All About India according to the US State Dept.

http://www.state.gov/r/pa/ei/bgn/3454.htm

Indian History and Government

http://www.infoplease.com/ipa/A0107629.html

Shri Ram College of Commerce

http://www.srcc.edu/

CONTACT NAMES & ADDRESSES

GENERAL UW-EAU CLAIRE & CISI CONTACT INFORMATION IS IN YOUR STUDY ABROAD HANDBOOK

UWEC Faculty / Staff Leaders

SHRI RAM COLLEGE OF COMMERCE

Professor Mallika Kumar

Department of Economics Tel: +91 980 125 0849

E-mail: drmallikakumar@gmail.com

Shiv Nandan

Senior Personal Assistant Email: srccsn@gmail.com

U.S. EMBASSY IN NEW DELHI

Shantipath, Chanakyapuri New Delhi - 110021 Tel: 011-2419-8000 24, Kasturba Gandhi Marg New Delhi - 110001

Tel: 011-2347-200

WE Tucuity / Stail Beauch

Dr. Kranti Dugar

Management & Marketing

DUGARKK@uwec.edu Schneider 422

5011101001 422

Phone: (715) 836-2529

Dr. Douglas Olson

Management & Marketing
olsondou@uwec.edu
Schneider 463
Phone: (715) 836-5067

UWEC ACADEMIC AFFAIRS

Dr. Jeff DeGrave

Interim Intercultural Immersion Coordinator

<u>degravjr@uwec.edu</u>

Schofield Hall 17C

Phone: (715) 836-4471

UW-Eau Claire After Hours Numbers

(715) 839-4972 or (715) 577-9045 In an after-hours emergency, please call University Police at (715) 577-9045. Calls can be made to this number 24 hours a day. You may get an answering machine; however, an officer is alerted as soon as you have left your message. Be sure to give the officer the phone number you can be reached at, as well as what type of assistance you require.

We suggest that you copy this page and leave it with your emergency contact and/or parents.